



QUALITY POLICY STATEMENT

Cosyseal (DG) Ltd is a small double glazing company and is committed to adherence & compliance with all Group Policies, Standards and Procedures. Cosyseal has adopted the ISO 9001 Quality Management System as a framework for implementing, promoting and continuously improving quality management systems in order to enhance standard that demonstrates the ability to provide consistent quality for the future manufacture of PVC-U windows and doors.

By accepting the main responsibility within the business the Director will ensure that the duties to strive for excellence are properly assigned, accepted and fulfilled at all levels throughout the company.

The adaptation of a Quality Management System is a strategic decision to aid the businesses ability to consistently provide products and services that meet customer's requirements, as well as applicable statutory and regulatory requirements and enhance customer satisfaction, to this aim Cosyseal shall:

- Establish the targets and objectives necessary for continues improvements, and the resources needed to deliver them
- Deliver customer satisfaction by the engagement of people through sound leadership
- Implement actions to address risks and opportunities, minimising negative effects and maximise use of opportunities as they arise.
- Monitor and measure performance of products and services against planned targets, objective, customer requirements and expectation and statutory and regulatory requires.
- Establish a basis for increasing the effectiveness of the quality management system in achieving its intended results.

Rajesh Patel
Director
Cosyseal (DG) Limited

www.cosyseal.com